

Meghan B. Harris, MS
Executive Vice President and Chief Operating Officer

Project Role

Ms. Harris supervises all aspects of KEPRO's operational performance, with responsibility to implement new programs and program changes, supervise the operational management team, and lead the strategic areas of Health Intelligence and Information Technology.

Experience Summary

More than 15 years of using data to make strategic decisions to improve operational efficiencies and fuel revenue growth. Ms Harris has additional years of experience in health service research, data acquisition, warehousing and analysis. Adept at sampling design, models of analysis and at chi-square testing and regression analysis among other analytical techniques. Responsibilities have included contract performance management; project design; acquisition of data; data reliability; analysis; reporting and presentation.

Employment History

KEPRO

2011 – Present

Chief Operating Officer

Key Responsibilities

- A vital member of the senior management team who has responsibility for operational leadership to achieve company-wide goals and objectives, particularly in the areas of growth and profitability.
- Develops and implements strategy for the company.
- Accountable for the effective management and profitable growth of all operating units and supports the CEO in the development and realization of overall company objectives.
- Primary focus is day-to-day operations, achievement of long and short-term financial goals, customer relations and driving a culture that is focused on quality and service excellence.

KEPRO

2009 – 2010

Vice President of Public Operations

Key Responsibilities

- Concurrently oversees several public program contracts by driving innovation, creativity, and strategic comprehension.
- Responsible for meeting customer expectations and company financial goals.
- Productivity expectations to ensure commercial programs achieve financial and contract targets.

- Identify opportunities for further operational effectiveness through process improvement, re-design, automation, etc.

KEPRO**2008 – 2009***Vice President of Informatics and Reporting***Key Responsibilities**

- Overall responsibility for informatics and data analytic programs across organizational operational locations.
- Provide visible and strong leadership in formulating data analysis to improve quality outcomes and reduce costs.
- Define business needs and requirements for data acquisition, reporting services and performance management. Responsible for planning and directing the development and implementation of reports and data analysis.

Education

Project Management certification, Villanova University

M.S. of Statistics, University of Akron, Akron, Ohio

B.S. in Mathematics, Malone College, Canton, Ohio

Professional Memberships

Member SAS Users Group

Member of Cleveland Chapter of American Statistical Association

Member of American Society for Quality

Member of the American Health Quality Association

Publications

“We know the Goal, How are we going to Measure it?” Quality Matters, February 2005

“QIO data and public reporting,” Presentation at Catholic Healthcare Partners, February 2003.

Petrulis AS, Holmes KJ, Weber RE, Harris MB. Cardio protection in the ESRD Population: How do We Get There? Hemodialysis International. 2002; 6: 26-30.

“Data Types and Uses, ” presentation for Ohio Acute Care Hospitals, November 20002

“Clementine vs. SAS,” Poster session at CMS Quality Net Conference, September 2002.

“How to build a Coalition,” Presentation at Multi-City Mammography Project, June 2000.